



## Installation Guide eXplorer-11

1. Log in to your account at [www.robpapen.com](http://www.robpapen.com), or if you do not have an account, please create one. *Remain logged in to www.robpapen.com during the install.*
2. Register your product using your serial (copy/paste) on the 'My Products' section. The registration will appear in 'My Products'. Next, please open the download page on the left-hand side. Download the installer for your computer.
3. **Please close your music host program before running the installer!!**  
For a Mac computer, please reboot after running the eXplorer-11 installer!!
4. A) Open your music program and select and open the Plugin RAW-2 instrument. The activation screen will appear.  
(To activate 'offline', please select "Offline Activation", and go to point 5.)  
  
B) Copy/paste the 'Online Login Code' (1) appearing in 'My Products' into the [ ON-LINE LOGIN CODE ] text entry box (2) of the plugin RAW-2

Explorer	Type	Serial
eXplorer-10	nfr	RPBE-CEBE-C5JT-FBC7-45M5-FBC7-FBC7-45M5
		Online Login Code: OiiYepdKQEwZbRepd

Open download:eXplorer 10

ON-LINE ACTIVATION OFF-LINE ACTIVATION

Serial UNM6-ZM6Z-ZM6Z-HEXX-HEXX-RKM5-63TA-UNM6

On-line Login Code login code

GET LOGIN CODE

CLICK HERE TO LOGIN & ACTIVATE

C) Then click on [CLICK HERE TO LOGIN & ACTIVATE] (3) and the Bundle should now be activated.

If you are not logged into robpapen.com, click on [GET LOGIN CODE] to log in and copy the “Online Login Code” at robpapen.com and read again 4B) and 4C).

5. After you selected [Off-line Activation] in RAW-2, please enter the Computer ID appearing on the Plugin in the entry box for your product in the ‘My Products’ page at [www.robpapen.com](http://www.robpapen.com)  
You will then see an activation code appearing on the website.  
Enter this activation code in the Plugin activation screen, and the Plugin will be activated and ready to use.  
*Note: Please enter the activation code via the keyboard rather than copy & paste due to issues with some music hosts.*
6. Activation failure may be caused by an incorrect typing/input error.  
If this is the case, then visit ‘My Products’ at [www.robpapen.com](http://www.robpapen.com), and there you can ‘deactivate’ the product to redo the activation process.  
After this, if you still have a problem, please contact our Support.
7. You can install the software on 2 of your own systems. Use your serial again during install, and also request the activation code for this 2<sup>nd</sup> system at ‘My Products

**General note about our software protection:**

- In the case of a new computer system, you can deactivate your current activation in the ‘My Products’ section.
- In the case of a hard disk failure and you are unable to deactivate at ‘My Products’, please log in to robpapen.com and create a support ticket.
- Note that our activation system is offline, which means that there is no direct connection between the Plugin and the robpapen.com homepage.

If you have any questions regarding the installation of your RP software please log-in and check the F.A.Q section or contact our support team.

[www.robpapen.com/yourdetails](http://www.robpapen.com/yourdetails)