

RG



Installer Guide

Powered by RPCX

Installation on PC (VST)

Software box version:

RG comes with an installer "**RG_Installer.exe**", which can be found on the installation CD-ROM. Double-click on this program starts the installation process. The Installer will guide you through the installation process.

Please note: In order to authorize RG you will need to be connected to the internet.

The installer will then request you to enter your personal 'activation code' which can be found on the cardboard sleeve which contains the CD-ROM. Read now 'Next steps' below.

Software online version:

If you have purchased the online version of RG, the installer program can be found on the **www.robpapen.com** download page.

To get access to the download page, first create an account at the **www.robpapen.com**

To create an account look for the login box which can be found at the left side of the homepage.

Next step is adding your RG product inside the section 'Software registration'.

Use the RG 'activation code' which you can find in the ShareIt registration e-mail to add RG into your product list. Once added, the product will show up in your product list and also the link to the download page will show up. Click at the download page link and it will open. The installer "**RG_Installer.exe**" can be found inside and please download it.

Next steps:

When the installer runs, first select the language for the 'Quick manual'.

Next choose the directory to install. Make sure you choose the right directory, so your host software is able to find the RG VSTi. Refer to your host software's manual if you are unsure about where the host software plug-in directory is located.

The instrument file 'RG.DLL' together with the preset banks can be found in the 'Rob Papen' directory. The next time you start your host software RG will be listed in the VST Instrument list.

During installing the software, Syncrosoft License Control Center will be installed and then run.

When the Syncrosoft License Control Center runs, it will open the License Download Wizard page.

In the 'Enter Activation Code' please enter your RG's 'activation code' printed on the cardboard sleeve containing the CD-ROM or the 'activation code' inside your ShareIt registration e-mail.

After activation it should show 'Rob Papen RG' in the License download screen.

Whilst on the 'License Download' Page, click on Start and the license for RG will be downloaded. You will need to be connected to the internet to download a license.

After this RG should be licensed and usable in your host.

Options:

1. Syncrosoft dongle

If you own a Syncrosoft dongle you can transfer the RG license onto it by using the 'License Transfer' wizard in Syncrosoft License Control Center software.

Syncrosoft dongles can be also purchased at www.timespace.com

2. Registration, updates and additional installation on a second computer

For registration, updates or a second activation code to install for example on a second computer, please create an account on the **www.robpapen.com** website and there you can obtain a 2nd activation code.

To request the second activation you will need to add your RG product inside the section 'Software registration'. Use the RG 'activation code' which you can find on the cardboard sleeve containing the CD-ROM or the 'activation code' inside your ShareIt registration e-mail.

If you have any questions regarding the installation of RG please look at FAQ or contact our support team at **www.robpapen.com**

Installation on PC (RTAS)

Software box version:

RG comes with an installer "**RG_RTAS_Installer.exe**", which can be found on the installation CD-ROM. Double-clicking on this program starts the installation process and the Installer will guide you through the installation process.

Please note: In order to authorize RG you will need to be connected to the internet.

The installer will then request you to enter your personal 'activation code' which can be found on the cardboard sleeve which contains the CD-ROM. Read now 'Next steps' below.

Software online version:

If you have purchased the online version of RG, the installer program can be found on the **www.robpapen.com** download page.

To get access to the download page, first create an account at the **www.robpapen.com**

To create an account look for the login box which can be found at the left side of the homepage.

Next step is adding RG inside the section 'Software registration'.

Use the RG 'activation code' which you can find in the ShareIt registration e-mail to add RG into your product list. Once added, the product will show up in your product list and also the link to the download page will show up. Click at the download page link and it will open. The installer "**RG_RTAS_Setup.exe**", can be found inside and please download it.

Next steps :

When the installer runs, first select the language for the 'Quick manual'.

Next choose the directory C:\Program Files\Common Files\Digidesign\DAE\Plug-Ins, so your host software is able to find the RG instrument.

The instrument file 'RG.dpm' together with the preset banks can be found in the 'Rob Papen' directory. The next time you start your host software RG will be listed in the RTAS Instrument.

During the installation process, Syncrosoft License Control Center will be installed and then run. When the Syncrosoft License Control Center runs, it will open the License Download Wizard page.

In the 'Enter Activation Code' box please enter your RG 'activation code' into the 'Enter Activation Code' printed on the cardboard sleeve containing the CD-ROM or the 'activation code' inside your ShareIt registration e-mail. After activation it should show 'Rob Papen RG in the License download screen.

Whilst on the 'License Download' Page, click on Start and the license for RG will be downloaded. You will need to be connected to the internet to download a license. After this RG should be licensed and usable in your host.

Options:

1. Syncrosoft dongle

If you own a Syncrosoft dongle you can transfer the RG license onto it by using the 'License Transfer' wizard in Syncrosoft License Control Center software.

Syncrosoft dongles can be also purchased at www.timespace.com

2. Registration, updates and additional installation on a second computer

For registration, updates or a second activation code to install for example on a second computer, please create an account on the **www.robpapen.com** website and there you can obtain a 2nd activation code.

To request the second activation you will need to add your RG product inside the section 'Software registration'. Use the RG 'activation code' which you can find on the cardboard sleeve containing the CD-ROM or the 'activation code' inside your ShareIt registration e-mail.

If you have any questions regarding the installation of RG please look at FAQ or contact our support team at **www.robpapen.com**

Installation on Mac

Software box version:

RG comes as a disc image "**RG_VST_Installer.dmg**" for VST, "**RG_AU_Installer.dmg**" for AU and "**RG_RTAS_Installer.dmg**" for RTAS, which can be found on the installation CD-ROM. Double-click this file to decompress and mount this image. Double click the installer program to begin the installation process. You will then be guided through the installation process.

Please note: In order to authorize RG you will need to be connected to the internet.

The installer will ask you for you to enter your personal 'activation code' which can be found on the cardboard sleeve containing the CD-ROM. Read now 'Next steps' below.

Software online version:

If you have purchased the online version of RG, the installer program can be found on the **www.robpapen.com** download page.

To get access to the download page, first create an account at the **www.robpapen.com**

To create an account look for the login box which can be found at the left side of the homepage.

Next step is adding your RG product inside the section 'Software registration'.

Use the RG 'activation code' which you can find in the ShareIt registration e-mail to add RG into your product list.

Once added, the product will show up in your product list, and also the link to the download page will show up. Click at the download page link and it will open. The installers "**RG_VST_Installer.dmg**" for VST, "**RG_AU_Installer.dmg**" for AU and "**RG_RTAS_Installer.dmg**" for RTAS can be found and please download it.

Next steps:

During installing the software, Syncrosoft License Control Center will be installed and will appear on your screen or it will be shown in the dock.

When the Syncrosoft License Control Center runs, click on the Wizards menu and select the 'Wizards License Download' menu item.

In the 'Enter Activation Code' please enter RG's 'activation code' printed on the cardboard sleeve containing the CD-ROM or the 'activation code' inside your ShareIt registration e-mail.

After activation it should show 'Rob Papen RG' in the download License screen.

Whilst in the 'License Download' page, click on Start and the license for RG will be downloaded. You will need to be connected to the internet to download a license.

Then 'Quit' the 'Syncrosoft License Control Center' after you have finished downloading the license and the installer will then finish the installation process. After this RG should be licensed and usable in your host, so next time you start your host software, RG will be listed in the VST / AU / RTAS instrument list.

Notes:

1. If you run the installer and do have the 'Rob Papen RG' already on a 'Syncrosoft dongle'.

Run the installer and the Syncrosoft License Control Center and select the Syncrosoft License Control Center from the dock if it does not appear on the screen. Then click on 'refresh' and the license will appear. Then please 'quit' the Syncrosoft License Control Center. The installer will then finish the installation process. After this RG should be licensed and usable in your host as long as the 'Syncrosoft dongle' is connected. So next time you start your host software, RG will be listed in the VST / AU / RTAS instrument list.

2. Running an installer to update RG.

If you have RG installed, follow through the installation process and the Syncrosoft License Control Center will be installed. Select the Syncrosoft License Control Center from the dock if it does not appear on the screen and select 'Quit' from the menu. The installer will then finish the installation process. The next time you start your host software, the updated RG will be listed in the VST / AU / RTAS instrument list.

Options:

1. Syncrosoft dongle

If you own a Syncrosoft dongle you can transfer the RG license onto it by using the "License Transfer" wizard in [Syncrosoft's License Control Center](#) software.

Syncrosoft dongles can be also purchased at www.timespace.com

2. Registration, updates and additional installation on a second computer

For registration, updates or a second activation code to install for example on a second computer, please create an account on the www.robpapen.com website where you can obtain a 2nd activation code.

To request the second activation you will need to add your RG product inside the section 'Software registration'. Use the RG 'activation code' which you can find on the cardboard sleeve containing the CD-ROM or the 'activation code' inside your ShareIt registration e-mail.

If you have any questions regarding the installation of RG please look at FAQ or contact our support team at www.robpapen.com



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