



RG Installation Guide

Full Version - upgrading from a demo version

There is no need to run the installer again if you have purchased RG after using the demo version. To upgrade from a demo version, do start the License Control Center (LCC) software and then click on 'License Download' entry in the Wizard menu. To download a license you will need to be connected to the internet.

In the 'Enter Activation Code' please enter your RG's 'activation code' inside your ShareIt registration e-mail. After entering this code, a page where you can download a license will be shown. Clicking 'Start' starts this download. After the download has finished, you should quit the Syncrosoft License Control Center (LCC) and then RG should be ready to use.

Full Version - fresh installation

If you have purchased the online version of RG, the installer program can be found on the www.robpapen.com download page.

To get access to the download page, first create an account at the www.robpapen.com. Then add RG into the 'Software registration' product list using the 'activation code' in your ShareIt registration e-mail. Once added, RG will show up in your product list, and also the link to the download page will show up.

You should then download the version of RG appropriate to your machine and host. After downloading this installer, you should run it.

During installation, on the PC you will be asked to select the 'Quick manual' language and the installation directory. For the RTAS version this will be C:\Program Files\Common Files\Digidesign\DAE\Plug-Ins and for the VST version should you select a directory where you host will be able to find RG.

On the Mac, the installer will ask you which volume to install RG.

Next, the Syncrosoft License Control Center (LCC) software will be installed and run.

On the PC, the LCC will open up directly in the License Download page, and on the Mac you will have to click on the "License Download" entry in the LCC's Wizard menu. To download a license you will need to be connected to the internet.

In the License Download page, enter your activation code (from the ShareIt registration email) and then click 'Next'. This will then bring up a page where you can download a license, clicking 'Start' starts this download. After the download has finished, you should quit the LCC and then RG should be ready to use.

Options after purchase:

1. Syncrosoft dongle

If you already own a Syncrosoft dongle you can transfer the RG license onto it by using the "License Transfer" wizard in Syncrosoft's License Control Center software. Syncrosoft dongles can be also purchased at www.timespace.com

2. Registration, updates and additional installation on a second computer

For registration, updates or a second activation code to install for example on a second computer, please create an account on the www.robpapen.com website where you can obtain a 2nd activation code. To request the second activation you will need to add your RG product inside the section 'Software registration'. Use the RG 'activation code' which you can find inside your ShareIt registration e-mail. If you have any questions regarding the installation of RG please look at FAQ or contact our support team at www.robpapen.com