



RG Demo Installation Guide

Demo Version RG installation

After requesting a RG demo from www.robpapen.com you will be sent an email containing a link to RG's download page and a 'Demo activation code'. Please keep logged in at www.robpapen.com, otherwise the download page will not pop-up. Then download the correct installer and then run the installer.

During installation, on the PC you will be asked to select the 'Quick Manual' language and the installation directory. For the RTAS version this will be C:\Program Files\Common Files\Digidesign\DAE\Plug-Ins and for the VST version should you select a directory where you host will be able to find RG.

On the Mac, the installer will ask you which volume to install RG.

Next, the Syncrosoft License Control Center (LCC) software will be installed and run.

This is a piece of software outside RG, which controls software licenses and can be run as an independent program.

On the PC, the Syncrosoft License Control Center (LCC) will open up directly in the License Download page, and on the Mac you will have to click on the 'License Download' entry in the Syncrosoft License Control Center (LCC) its Wizard menu.

To download a license you will need to be connected to the internet.

In the License Download page, enter your 'Demo activation code' and then click 'Next'.

This will then bring up a page where you can download a license. Clicking 'Start' starts this download.

After the download has finished, you should quit the Syncrosoft License Control Center (LCC) and then RG demo should be ready to use for 30 days or 30 startups.

Full Version - upgrading from a demo version

There is no need to run the installer again if you did purchased RG after using the demo version.

To upgrade from a demo version, do start the License Control Center (LCC) software and then click on 'License Download' entry in the Wizard menu.

To download a license you will need to be connected to the internet.

In the 'Enter Activation Code' please enter your RG's 'activation code' printed on the cardboard sleeve containing the CD-ROM (Boxed version) or the 'activation code' inside your ShareIt registration e-mail.

After entering this code, a page where you can download a license will be shown. Clicking 'Start' starts this download.

After the download has finished, you should quit the Syncrosoft License Control Center (LCC) and then RG should be ready to use.

Options after purchase:

1. Syncrosoft dongle

If you already own a Syncrosoft dongle you can transfer the RG license onto it by using the "License Transfer" wizard in Syncrosoft's License Control Center software.

Syncrosoft dongles can be also purchased at www.timespace.com

2. Registration, updates and additional installation on a second computer

For registration, updates or a second activation code to install for example on a second computer, please create an account on the www.robpapen.com website where you can obtain a 2nd activation code.

To request the second activation you will need to add your RG product inside the section 'Software registration'. Use the RG 'activation code' which you can find inside your ShareIt registration e-mail.

If you have any questions regarding the installation of RG please look at FAQ or contact our support team at www.robpapen.com